



Grievance Redressal Officer of Svatantra Microfin Limited (Formerly known as Svatantra Microfin Private Limited)

Mr. Anupam Mishra

Mobile No.: + 91 7304448438

Email ID: anupam.mishra@svatantra.adityabirla.com

If the resolution is not provided within 30 days from raising the grievance, or if the complainant is dissatisfied with the resolution, they have the option to escalate the matter to:

RBI - Ombudsman

The Ombudsman

Centralized Receipt and Processing Centre (CRPC) Reserve Bank of India,

Central Vista, Sector 17, Chandigarh – 160 017

Email: crpc@rbi.org.in

Web: <https://cms.rbi.org.in>

